



## YORK COUNTY SMALL BUSINESS DIGITAL TOOLKIT









Congratulations on taking this important step toward bringing your business vision to life! We're grateful you've chosen York County as the home for your venture.

We are FOCUSED on moving our region FORWARD with innovative ideas towards a FUTURE where business can prosper. This digital toolkit is crafted to guide you each step of the way, equipping you with valuable insights, and resources essential for your business's growth.

Whether you need help with start-up guidance or strategies for expansion in this area, consider us your trusted partner and advocate. As you prepare to open doors, we're eager to join you on your journey.

### **HOW TO USE THIS DIGITAL TOOLKIT**

- Click on any underlined text to access links with further information.
- Watch for these icons throughout the toolkit that point out key tips to save you time and costs.
- This digital guide also functions as a checklist if you choose to print it.

#### WHY OPEN A BUSINESS IN YORK COUNTY?



## South Carolina Ranks No.3 Nationwide as America's Best State for Growing Businesses, with a Strong Expanding Economy

**Continue reading here** 



## TABLE OF CONTENTS











I Want To Start A Business		05
Business Startup Checklist	<u>06</u>	
Steps to Creating A Business	<u>07</u>	
Location & Zoning	09	
Small Business Tools & Tips	10	
I Want To Grow My Business		<u>11</u>
Steps to Grow Your Business	<u>12</u>	
Organizations For Growth	<u>13</u>	
I Want To Relocate My Business		<u>15</u>
Before You Buy	<u>16</u>	
Buying Developed Property	<u>17</u>	
Buying Undeveloped Property	<u>18</u>	
York County Resource Guide		<u>19</u>
Educational & Academic Resource	es <u>20</u>	
Entity & Organization Resources	<u>22</u>	
F.A.Q's		<u>25</u>

## I WANT TO START A BUSINESS



### **Business Startup Checklist**

A step-by-step list that helps entrepreneurs organize and complete essential tasks when starting a business.



## Step By Step To Creating A Business

An in-depth guide for starting a business that provides a clear roadmap detailed for the beginning phases.



## **Location & Zoning**

A careful selection process for your business's physical location that ensures compliance with local zoning laws and regulations.



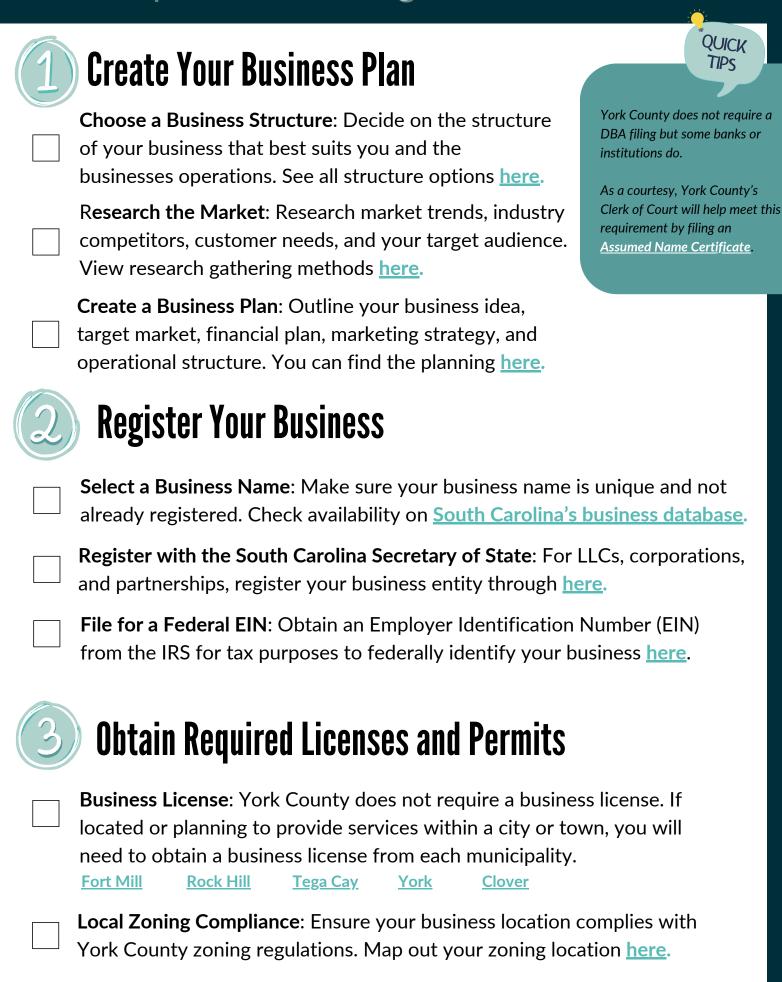
## **Small Business Tools & Tips**

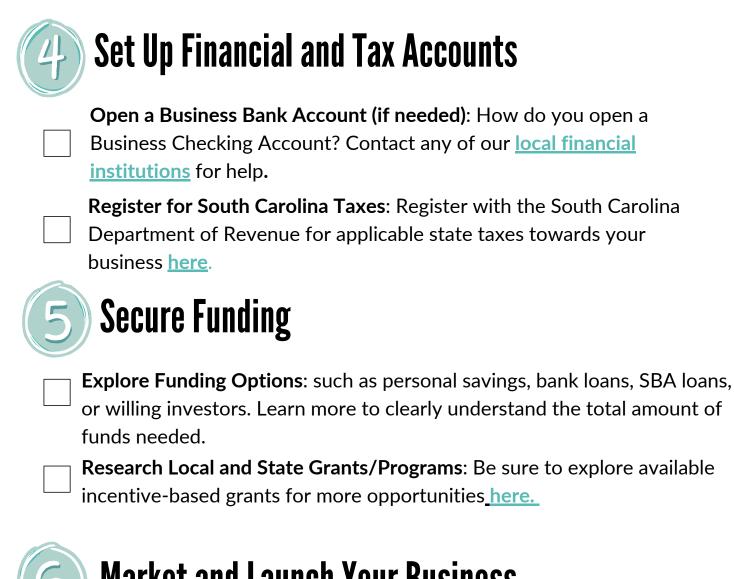
The establishment of key relationships with suppliers, clients, and partners, along with the strategic selection of utilities for your business.

## Business Startup Checklist

Plan Your Business
Register Your Business
<b>Obtain Required Licenses and Permits</b>
Set Up Financial and Tax Accounts
Secure Funding
Market and Launch Your Business

## Steps to Starting Your Business





event calendar <u>here</u>.

Chamber's directory.

### **Market and Launch Your Business**

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Host a launch event (ribbon cutting or grand opening) to establish your brand locally.		
Build an online presence with consistent brandi media, and all digital assets.	ng on website, social	
 Advertise with local media, social media, or	ΠPS	
online advertising to promote your business.		
Learn Budget-Friendly Marketing Tips <u>here</u> .	Partnering with the York County Regional Chamber	
Network locally by joining the Chamber to access resources, build partnerships, and enhance your business visibility. Explore the	ensures access to key resources for long-term success and economic growth.	

Connect with York County's network of businesses using the

## Location & Zoning



To prevent redundant expenses and save time, follow these steps when purchasing/leasing property, contacting certified contractors, and acquiring equipment.

#### Select your designated zoning jurisdiction (County or City)

Ensure your business location complies with county or city/towr
zoning regulations. Map out your zoning location here.

Further your research on the property by conducting a Parcel Search here.

QUICK

Do not confuse York County with the City of York. Similarly, each jurisdiction as its own zoning regulations so be sure you know where you are before you call.



#### Contact the Planning & Zoning Department for your appropriate zoning jurisdiction

We recommend that you provide the planning staff with thorough and transparent plans. Their expert guidance depends on your clear vision, as they will ask specific questions to help you navigate the necessary steps to achieve your ground breaking as swiftly as possible.

• York County (803)-909-7200

City of York .....(803)-684-2341

• <u>City of Rock Hill</u> (803)-329-5590

<u>City of Tega Cay</u> (803)-548-3153

Town of Fort Mill (803)-547-2034

• <u>Town of Clover</u> (803)-222-9495

If you need assistance please contact the appropriate municipality for zoning and development questions.

## Small Business Tools & Tips

#### **The Small Business Development Center**

Sign up for strategic business counseling <a href="here">here</a> to receive guidance on your current decisions and plan your business's next steps.

Sign up for informational webinars on a variety of small business topics, the list and signup can be found <a href="https://example.com/here">here</a>.

**Downloadable Tools:** 

Helm/

Business Plan Template

Marketing Research Tools

#### York County Regional Chamber of Commerce

Gain a voice in local and state policy decisions that impact your business, plus access to resources, training, and expert guidance to help you grow.
 Increase your brand's exposure through Chamber promotions, sponsorships, and referrals while positioning your business as a trusted part of the community.

Build valuable relationships with local business leaders, potential customers, and community partners through networking events, ribbon cuttings, and member-exclusive opportunities.



The York County Regional Chamber has over 600+ businesses within their member directory, perfect for marketing your business!

## I WANT TO GROW MY BUSINESS



## **Growing Your Small Business**

Growing your small business involves expanding your customer base, increasing sales, and improving operational efficiency.



#### **Entities For Growth**

Accelerate your business growth through these entities, partnerships, and networks.

## Steps to Growing Your Business

Use these checkboxes to streamline your business growth and avoid wasting time and unnecessary expenses		
Determine the target demographic of your consumer audience based on your industry.		
Take advantage of digital marketing opportunities for your business, especially Search Engine Optimization (SEO) - get started <a href="here">here</a> .		
Continue networking locally within York County to expand your business identity. The York County Regional Chamber is a great place to connect with other businesses.		
Use <u>SizeUp SC</u> to connect with potential customers and suppliers, helping you grow your business and expand into new geographic areas.		
Utilize Local Resources		
To gather the necessary funding for your businesses growth, take advantage of local funding. Find out more on <u>US Grant</u> .		
Gain knowledgeable insight on how to further grow your business from professional consultations and strategic planners. Visit a consultant <a href="here">here</a> .		

Access a wide range of businesses available throughout York County. Find

a directory of businesses on YCRC's website.

## Organizations to Help You Grow

<u>Yor</u>	k County Economic Development		
	Research the local commercial real estate market for your busine YCED Property Search (best for large industrial/office properties) RHED Property Search (includes links to smaller office, retail, commercial.)  Book a consultation with EDC staff for general business assistance and insight on the economy.  Learn about potential programs available through the EDC to support your business growth and future goals.  Join an industry e-newsletter for helpful resources & modern insight.		
Department of Commerce: SizeUpSC			
Evaluate your business performance against industry competitors using performance indicators for competitive benchmarking.			
	Determine the most effective geographic locations for advertising based on your industry and the demographic profile of your target audience.		
	Identify and uncover potential customers, suppliers, and compet your business into new geographic areas.	<u>titors</u> to expand	

South Carolina Small Business Development Center	
Access free one-on-one mentoring with experienced professionals who provide personalized guidance on business strategy, growth, and overcoming challenges.	
Business planning support mentors help develop your business plans, offering insights on structure, financial projections, and market analysis—key elements for securing funding or expanding operations.	
Workshops and seminars offer educational sessions on a variety of topics, such as marketing, finance, and legal considerations, providing you with the tools and knowledge needed to succeed.	
Access to resources, including tools and templates for business management, to help streamline operations, track performance, and manage finances effectively.	
Networking opportunities through events and workshops create chances for your business to connect with other entrepreneurs, potential partners, and local resources to foster growth.	
South Carolina SC.GOV	
Learn about state tax obligations (e.g., sales tax, income tax, employee withholdings) and how to register with the South Carolina Department of Revenue (SCDOR).	
Explore state-funded grants, loans, and tax incentives designed to help businesses expand or start up.	
Browse workforce development initiatives that offer training grants, subsidies, or tax credits for businesses that hire or train workers.	•
Discover resources for small businesses seeking to do business with state agencies, including procurement opportunities and compliance information.	

# I WANT TO RELOCATE MY BUSINESS



## **Before You Buy**

Evaluating key factors like the property's condition, location, market trends, and legal requirements ensures a smart purchase that aligns with your business goals.



## **Buying Developed Property**

Buying developed property for your small business involves selecting a location that meets your needs, ensuring it complies with zoning laws, and evaluating its potential for growth and profitability.



## **Buying Undeveloped Property**

Buying undeveloped property involves purchasing land that is not yet improved and requires planning and development to meet your business needs.

## Before You Buy Property



WAIT! Before signing a lease or purchasing a property, ensure that you've found a location that meets the appropriate zoning and land use requirements for your business that have been provided in this toolkit (page 9), and follow these steps.

Before finalizing payments submit a Safety Permit application to have
the property & land inspected before the purchase. Contact York County
Planning and Development <u>permit services here</u> .
If the zoning and land use of your preferred location do not permit your type of business, ask about alternative options for the property
or consider selecting another suitable location that fits your
requirements.

#### Confirm that your business aligns with the correct zoning designation regulations

A representative from the Planning and Zoning Department of your business location will help you identify areas within your preferred jurisdiction that are suitable for the type of business you wish to start.

For help finding property- view a list of real estate <u>brokers</u> <u>here</u> or a list of commercial <u>brokerage/development firms</u>.

Click on the name of where your business is located for zoning information

- York County
- City of York
- City of Rock Hill
- City of Tega Cay
- Town of Fort Mill
- Town of Clover
- (803)-909-7200
- (803)-684-2341
- (803)-329-5590
- (803)-548-3153
- (803)-547-2034
- (803)-222-9495

## **Buying Developed Property**

#### Ensure that the property is zoned for your businesses intended use

- If the previous use differs from your new intended use for the space, you will need to apply for a "change of use" which will require a safety inspection from <u>York County Building Services</u> -Permit center and the jurisdiction's Fire Marshall.
- After approval, the inspector assigned to your property will reach out via phone to plan a first inspection. Be prepared to accept any changes or recommendations to your property.

#### Assess whether any alterations/modifications are required to the existing space

- During inspection your Safety Inspector will advise and recommend licensed general contractors, architects, or engineers if involvement is needed within your property.
- Alterations can include electrical, mechanical, plumbing, HVAC, alarm systems, and/or exterior additions.

#### Should you involve <u>YC Environmental Health</u> or <u>SC Department of Environmental Services</u>?

- Yes if you are considering reliance of a well or septic tank on property.
- Yes if you plan to operate food service, mobile food unit, childcare, nursing home, tattoo provider, or public swimming pool.



If your plans align with those listed above, you **must** contact <u>York County</u> <u>Environmental Health</u>. Avoidance of this step can result in lengthy delays to project completion.

## Buying Undeveloped Property

L. Conduct a preliminary assessment of the property with a civil engineer				
		Is the site flat or hilly?		
		Are there streams or wetlands?		Be sure to prepare a prelimina
		Is there adequate site access?		sketch or have a design professional do so.
		Can my operations fit on the site?		
2. Site work can dramatically affect the cost to develop a piece of property				
		A preliminary grading plan by a contractor or design professional may be needed to estimate the amount of earthwork needed.		
		Will retaining walls be needed?  If a storm water control measure (i.e. pond) is required, what is the estimated size and cost to construct and maintain?		
3.	Con	firm what will be required for design and	pei	mitting
		It's advisable to have a pre-application meeting <b>Development Department</b> for your desired zo developing construction drawings.		
		If the project includes a commercial building, <u>building code</u> .	the s	site must meet commercial
		Consult with a professional surveyor for a desconstruction drawings prepared by design pro	_	•
<b>1</b> .	Be a	ware of the possible permitting requirem	nent	ts
		Zoning permits in your desired jurisdiction.		
		Storm Water permit in your desired jurisdiction	on.	
		Water and Sewer Extension permits.		
		SCDOT Driveway permit.		

## YORK COUNTY RESOURCE GUIDE



## **Educational & Academic Resources**

Academic organizations that can help start, grow, and maintain your business, while also providing and teaching the future talent pool for your workforce.



## **Entity & Organization Resources**

Organizations that promote the wellbeing and growth of York County's business climate, dedicated to helping your small business thrive at every step of the entrepreneurial process.

## EDUCATIONAL/ACADEMIC RESOURCES

#### **Clinton College**

Clinton College offers undergraduate programs in business, liberal arts, and social sciences, equipping students with practical skills in areas like management and marketing. The College supports small businesses in York County by providing a skilled workforce of students while also fostering entrepreneurship through community partnerships and service-learning projects.





(803) 327-7402



1029 Crawford Rd, Rock Hill

#### **York Technical College**

York Technical College offers a diverse talent pool across a wide range of academic and trade disciplines. Through specialized programs and hands-on training, York Tech meets local business needs and supports small businesses with workforce development, apprenticeships, and entrepreneurial training. Its focus on practical skills makes it a unique resource for business growth in York County.





(803)-327-8000



452 Anderson Rd S, Rock Hill

## Winthrop University

Winthrop University supports small businesses in York County through resources, expertise, and networking. With advanced academic programs, research, and community partnerships, Winthrop fosters entrepreneurship and workforce development. Small business owners have the opportunity to collaborate with a strategic academic institution York County has to offer.









## ENTITY/ORGANIZATION RESOURCES

#### **York County Regional Chamber**

YCRC is the connection between your business and our diverse, growing community. The Chamber supports businesses through Advocacy, Leadership Development, Member Engagement, and Workforce & Talent Development —providing resources, connections, and opportunities to help you capitalize on our region's strengths.





(803)-324-7500



info@yorkcountychamber.com



116 E Main St, Rock Hill, SC 29730

#### **York County Economic Development**

York County Economic Development (YCED) is the lead organization responsible for recruiting businesses, retaining and growing existing firms, and promoting and marketing York County. YCED also assists in strategic initiatives across York County that are focused on product development, workforce development, infrastructure improvements and quality of life.





(803)-802-4300



info@yorkcountyed.com



1830 2nd Baxter Xing, Fort Mill, SC 29708

#### **Small Business Development Center**

The SC SBDC advances South Carolina's economic development by providing entrepreneurs throughout the state with no-fee consulting, affordable training programs and access to an array of resources that can help them expand or create a thriving business.





(803)-323-2283



scsbdc@sc.edu



118 Thurmond Building - Winthrop University

#### **York County Planning and Development**

The South Carolina York County Planning and Development Center supports community growth by providing resources for zoning, land use, and economic development. They assist businesses and developers with planning, permitting, and navigating local regulations. As a key local resource, they offer guidance, services, and programs to promote sustainable development and business success in York County.





(803) 909-7200



jonathan.buono@yorkcountygov.com



18 W Liberty St, York, SC 29745

#### **Rock Hill Economic Development**

The Rock Hill Economic Development Corporation (RHEDC) is a non-profit organization committed to representing the business, educational, and community interests of the city while promoting jobs and supporting growth. The principal objective of the Corporation is to benefit the City economically by fostering increased employment opportunities and by expansion of business and industry.





803-329-7090



rhedc@cityofrockhill.com



155 Johnston St, Rock Hill, SC 29730

#### **South Carolina SC.GOV**

SC.GOV supports small businesses in South Carolina by providing essential resources, information, and tools to navigate state regulations. Through their website, businesses can access licensing, tax, and permit information, along with resources for starting, growing, and managing a business.





(803)-771-0131



<u>sc.gov</u>



1100 Gervais St, Columbia, SC 29201

#### **Black Economic Leadership League (B.E.L.L.)**

BELL focuses on business development & innovation, promoting economic independence, and creating opportunities for Black professionals. Their initiatives aim to increase access to economic resources, and ensure the success of Black-owned businesses in the region.





(276)-318-3660



info@bellofrockhill



572 John Ross Parkway, Ste. 107

#### **York County Gravity Center**

The goal of the Gravity Center is to bring entrepreneurial resources together under one roof. The Center's primary focus is to support mentorship, entrepreneurship, and business startups by offering business incubation.





<u>(805)-320-9342</u>



Contact Gracity Center



153 S Oakland Ave

## Frequently Asked Questions

When considering hiring a professional, make sure to do you esearch and exercise due diligence prior to enlisting their se	
What type of insurance do I need? Access a list of local agencies <u>here</u> .	
Will you hire employees or independent contractors?  Access a list of local accountants <a href="here">here</a> to provide you with §	guidance.
How do I find employees to hire?  Look into the Chamber's Talent & Workforce Development	t programs.  QUICK TIPS
How do I set up for Business Personal Property Tax? Find out <a href="here">here</a> .	Whenever possible, consider
How do I obtain a Beer & Wine License - Alcohol Beverage Control Permit? Information can be found here.	supporting other local businesses.  Your patronage strengthens t
How do I open a Business Checking Account? Contact any of our local financial institutions for help.	communities economy and business climate as a whole.
Llow do Labtain funding?	



There are local grants or incentives available for you.

South Carolina Councils of Governments (SC COGs)



## Make It YORK COUNTY







